



SERVICE AGREEMENT

By agreeing to imaging provided by Shale Photo RE, you agree to the following service agreement terms:

Copyright Notice:

ShalePhotoRE retains the copyright to all images. This copyright cannot be transferred to any other party unless a specific written agreement is made with ShalePhotoRE. Licensing may be obtained for various applications of images including for stagers, builders, designers, and homeowners with a signed photography release from the homeowner and an additional contract with ShalePhotoRE. Please contact us for more details and pricing.

Photo Rights and Usage for Real Estate Photography:

The original purchasing agent has permission to use these images on any electronic or printed advertisement for the promotion of that property. The licensing agreement is valid only for the time the home/property is listed for sale and cannot be reused without specific written permission from ShalePhotoRE. Images cannot be directly sold or transferred from the original agent to another agent who takes over an expired or withdrawn listing. Improper transfer, sale, or use of images will result in a copyright infringement/violation and incur a \$1000 penalty assessed by ShalePhotoRE. You will also be asked to remove the image from any electronic or printed form of advertisement. Failure to do so will result in legal action.

Turnaround Time:

Photos and Matterport scans will be provided to the agent via mutually agreed upon cloud service by 5pm on the business day following the photo shoot or within 24 hours after the shoot ends, whichever is later.

Payment:

Payment is due within 48 hours of delivery of images to the agent via the payment link on the invoice. Payment can also be made during the appointment via all major credit cards using Square or the GoPayment app, cash, or check. Returned checks will be charged a \$25 fee or actual costs, whichever is greater.

Matterport Hosting:

Hosting for Matterport scans and tours is provided for 3 months or until the property is sold, whichever comes first. ShalePhotoRE will continue to host a Matterport tour until the property sells for a fee of \$10 per month. Additional hosting for marketing uses can be arranged under a separate contract.

Proprietary Matterport Services:

Matterport processes and maintains all data and imaging involved in creating Matterport 3D tours, dollhouse views, walkthrough tours, and information such as obtaining measurements within scanned properties. Matterport requires that ShalePhotoRE use only their servers to process and maintain this data. ShalePhotoRE is not responsible for any outages that may occur within the Matterport system. If such an outage occurs, ShalePhotoRE will make reasonable accommodations to either recover lost information or re-scan the property to provide all services expected of ShalePhotoRE.